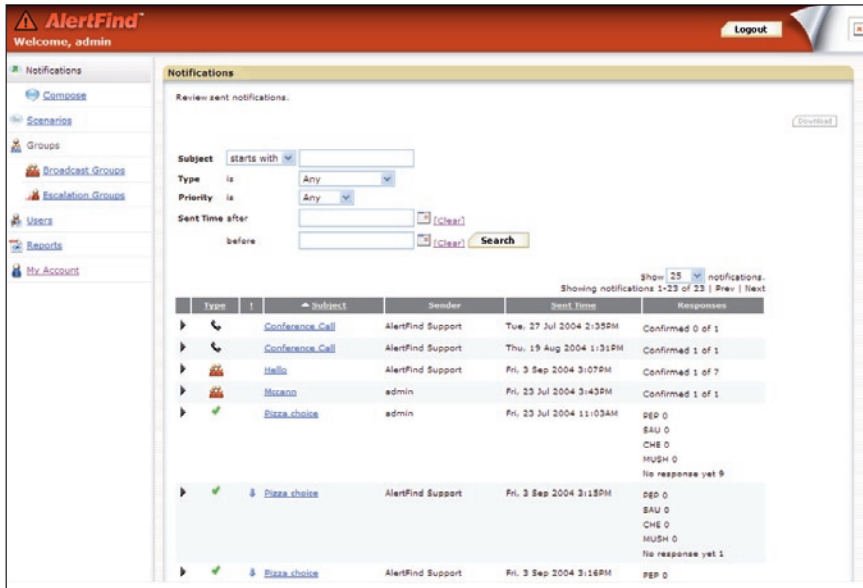


AlertFind™

Emergency Notification & Escalation System

AlertFind provides the communication backbone for crisis management, disaster recovery, and business continuity.



Why Choose AlertFind?

AlertFind is the most complete and dependable emergency notification system available:

EFFECTIVE

AlertFind delivers automated interactive voice and text notifications to the widest variety of devices in accordance with your contact and escalation rules.

DEPENDABLE

AlertFind has dedicated voice ports ensure rapid communications during large-scale crises.

SECURE

AlertFind is hosted by IBM and SunGard on redundant infrastructure.

UP-TO-DATE

AlertFind provides automated data synchronization with email, HR systems, corporate directories, and disaster recovery planning systems ensure contact information is always accurate.

Guaranteed Crisis Communications

During a crisis or disaster, normal lines of communication may fail when you need them most. Companies need a way to quickly, reliably, and securely deliver messages to – and collect information from – hundreds to thousands to hundreds of thousands of constituents in real-time using all available modes of communication. This is not just essential for emergencies, but often for day-to-day operations. That's why leading companies depend on MessageOne AlertFind for a direct 2-way communication channel to large numbers of employees, customers, and constituents.

AlertFind: The Leading Notification System

MessageOne AlertFind is one of the most powerful crisis management and communication tools available for the enterprise today. Unlike manual call-trees, AlertFind provides senior leadership with the ability to communicate, direct, and manage employee communication during a crisis. By leveraging email, voice calls, text messages, pagers, BlackBerries, and other communication channels, AlertFind provides a quick and automated method to find people, deliver messages, and gather information in real-time.

MessageOne

11044 Research Blvd
Building C, Fifth Floor
Austin, TX 78759

Toll-Free: 888.367.0777
T: 512.652.4500 | F: 512.652.4504

www.messageone.com

AlertFind Feature and Benefits

AlertFind is designed by industry-experts to address the problems of existing crisis communication methods and solutions. Only AlertFind meets the following essential notification requirements:

- **Best-of-Class Data Synchronization & Management** – Emergency notification systems are only effective if the contact information they contain is accurate and up-to-date. AlertFind is designed to integrate directly with a wide variety of directory, HR, and administrative systems to ensure that contact information is always synchronized, accurate, and up-to-date. AlertFind can even poll users directly to prompt them to update their contact information on a timely basis.

Specifically, MessageOne's patent-pending AlertFind Data Management Tool offers the most sophisticated data management capabilities of any notification product on the market. AlertFind provides for automatic synchronization of emergency contact info from a company's enterprise systems of record (e.g., Oracle, Siebel, SAP, PeopleSoft) as well as leading disaster recovery planning software. In addition, AlertFind can integrate contacts and distribution lists from a company's Lotus Notes, Microsoft Exchange, or Novell GroupWise mail system for an up-to-date list of users and groups.

- **Automated Message Delivery & Escalation** – Reach any user, anywhere and at anytime via text-enabled devices or voice enabled devices. Give your employees maximum flexibility by allowing them to be contacted at over a dozen different devices ranging from home phones, cell phones, pagers, wireless devices, SMS, personal email accounts, and more. Easily specify device-to-device escalation rules as well as user-to-user escalations.
- **True 2-Way Communication** – AlertFind provides true two-way emergency communication to help you reach your audience – no matter where they are or time of day. AlertFind can poll users to gather real-time data on their safety, status, or on the status of critical situations as they unfold.
- **Real-Time Auditing & Reporting** – AlertFind offers you detailed reporting on pending as well as sent notifications. These reports offer simple summaries as well as extremely detailed descriptions of the notification progress on a device by device basis.
- **Unparalleled Redundancy** – AlertFind is hosted on secure, redundant, infrastructure at IBM and SunGard's top-tier disaster-recovery data centers.

Contact MessageOne Today

Learn why leading enterprises such as T. Rowe Price, Motorola, and the Florida Department of Education depend on MessageOne AlertFind for mission-critical crisis communications.

For additional information including pricing and a free demo, please visit www.messageone.com or call toll-free at **888-367-0777**.

AlertFind

The most powerful enterprise notification escalation tool available:

Automate call-trees

- Contact thousands of individuals simultaneously
- Gather real-time status of deliveries and acknowledgements
- Predefine common scenarios
- Complete web-based administration

Seamless integration with enterprise systems of record:

- E-mail systems
- HR systems
- DR planning software
- Web-based "self-administration" capabilities for employees

Flexible outbound reach capabilities

- Attempt multiple devices per employee including pagers, cell phones, home phones, SMS, email, BlackBerries, etc.
- Specify escalation orders based on time of day or day of week
- Specify escalation orders from user to user

Flexible, secure acknowledgement methods

- Unlimited two-way polling
- Secure PIN message delivery
- Acknowledgement via voice, http, or email
- Automatic conference call bridging
- Easily conduct virtual "roll call"

Sophisticated, real-time status reports

- View aggregate response rates
- View results by user or device
- Downloadable audit reports

Hosted at IBM and SunGard world-class disaster recovery data centers.

MessageOne

11044 Research Blvd
Building C, Fifth Floor
Austin, TX 78759

Toll-Free: 888.367.0777

T: 512.652.4500 | F: 512.652.4504

www.messageone.com